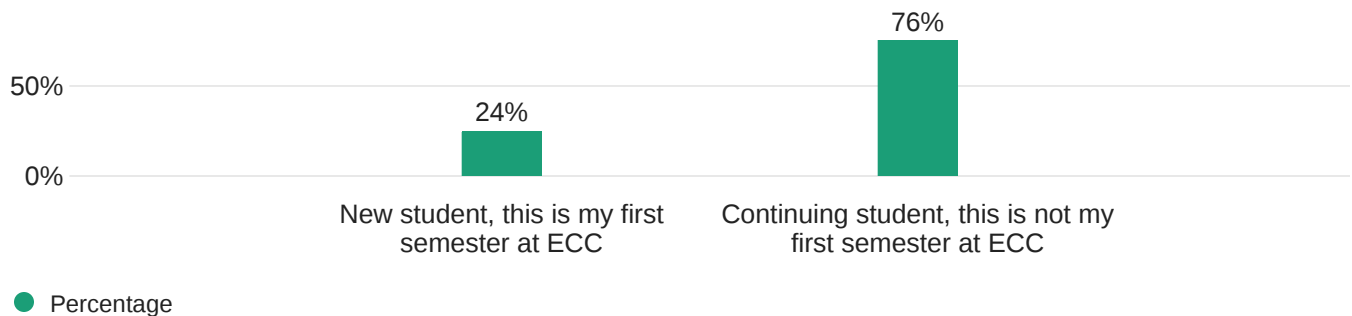


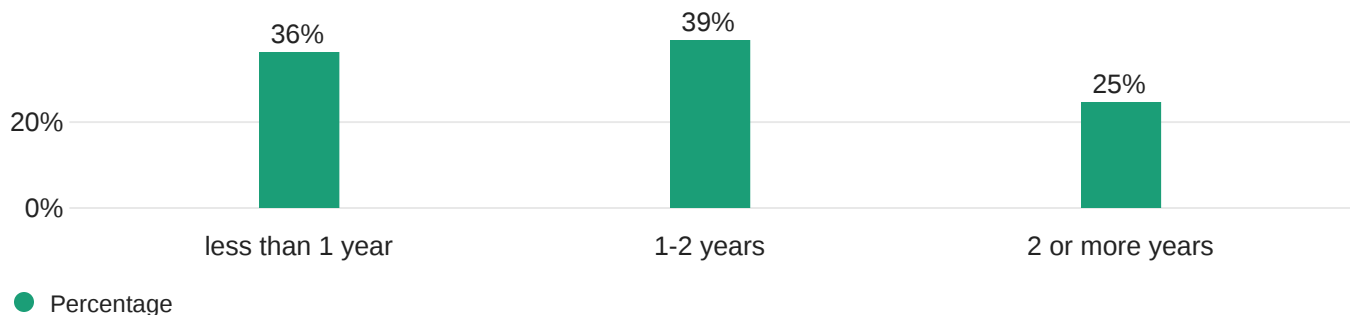
The Student Satisfaction and Engagement Survey is administered annually each fall to all degree-seeking students both new and continuing. The survey examines the awareness, utilization, and satisfaction with student support services as well as the level of academic engagement among the student body. The survey was sent to 6,347 students. 1,118 started the survey and 802 finished the survey completely. This brings our response rate to 17.61%. The initial link to the survey and the two reminders were sent to the students' school email. This survey was only sent to students that have finished high school or obtained a GED. High school students in a dual enrollment or taking classes for credit were not sent this survey.

73% of respondents identified as female, 25% of respondents identified as male, and 1% declined to answer. The general student population at Essex County College is 60% female and 39.3% male. Therefore, female students were overrepresented, and the male students were underrepresented in this study. 28% of respondents identified as Hispanic, 54% identified as Black or African American, 6% identified as white, 4% identified as Asian, 1% identified as multi-racial, 4% declined to answer and 3% identified in the other category. Black or African American were slightly overrepresented compared to the overall student population while the other categories were represented accurately compared to the general population. The students of the Biology, Chemistry and Physics department were underrepresented (they make up 27.6% of the general ECC student population and only about 13% of the sample). Non-matriculating/non-degree seeking students were also underrepresented in the study (they make up 11.3% of the general ECC student population and 3% of the sample). The students in the Health Sciences and Nursing department were overrepresented in this sample (they make up 3.9% of the general ECC student population and made up 27% of the sample.) The rest of the majors were well represented in this sample compared to the general ECC student population.

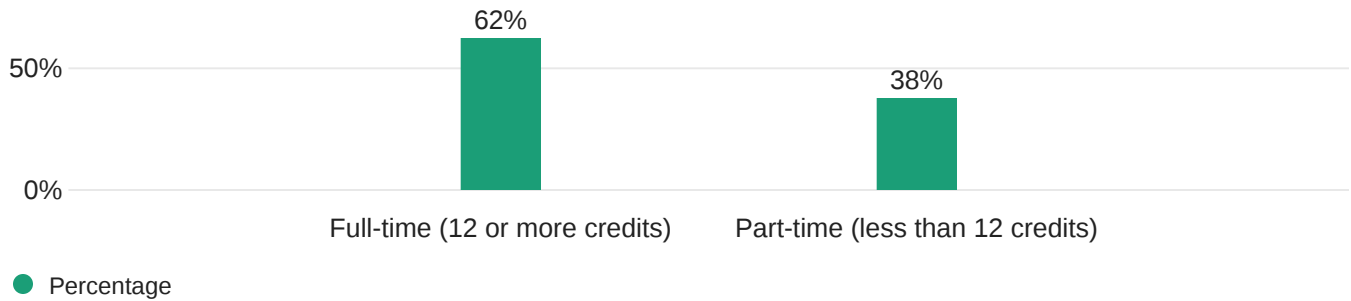
Are you a new student or a continuing student at Essex County College?



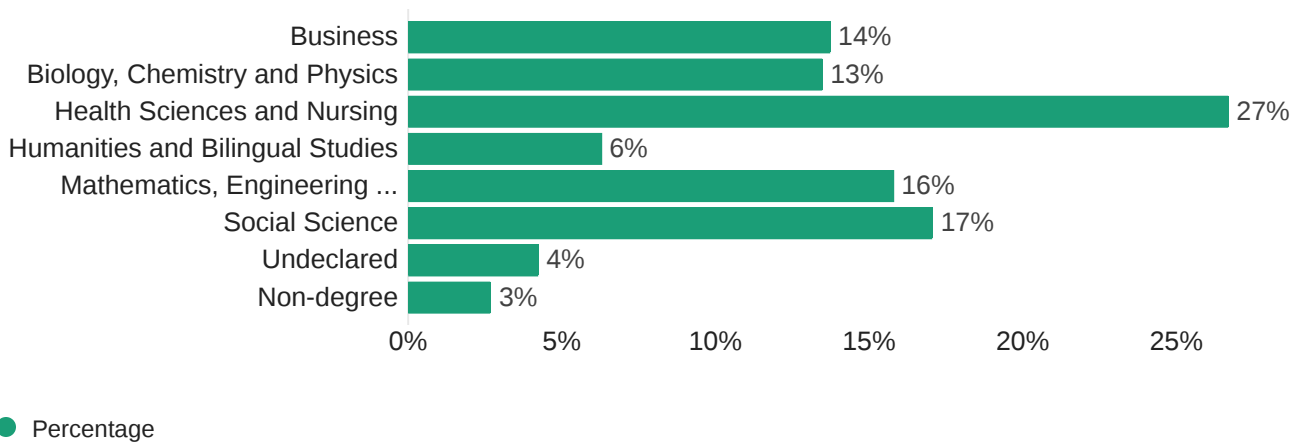
How long have you attended Essex County College?



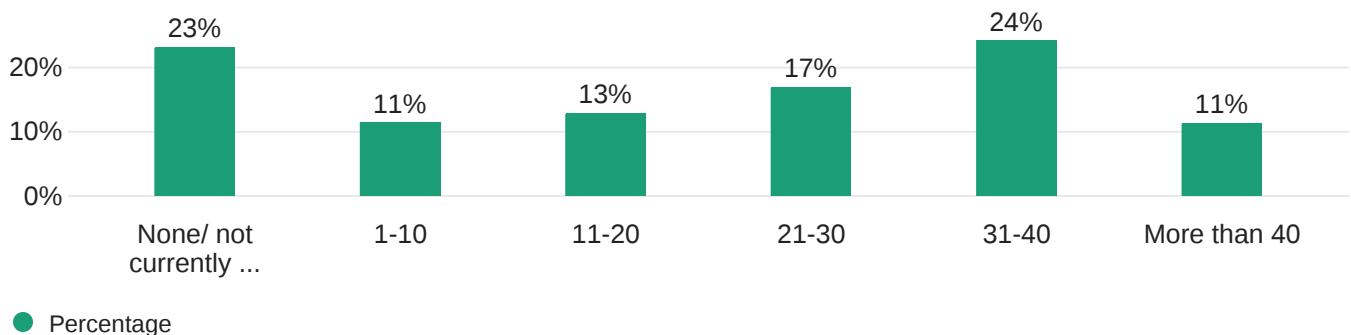
Which item best describes your enrollment status?



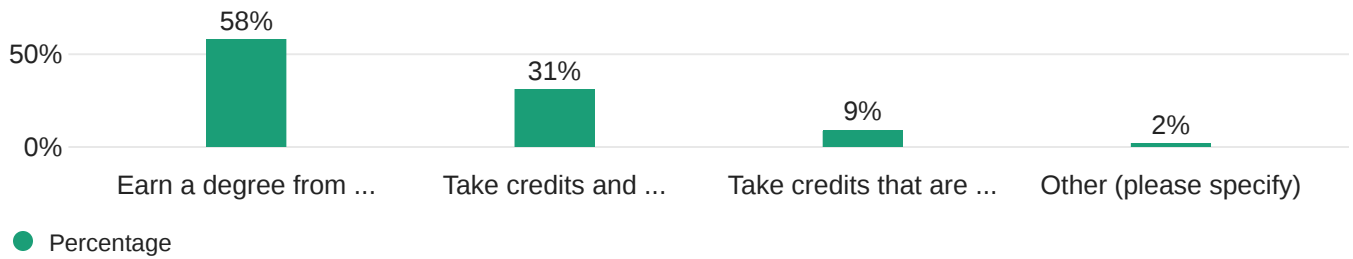
Which division is your major/program in?



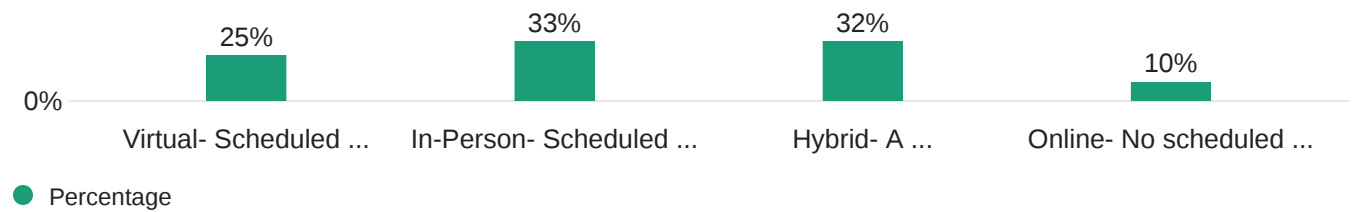
During the time that school is in session, how many hours do you work per week on average?



What is your goal for attending Essex County College? - Selected Choice



Q11 - What is your preferred method of instruction for the Spring 2023 semester?



Are the times that the Information Commons (located on the 4th floor) is open convenient for your schedule? - Selected Choice



Are the times that the library (located on the 3rd floor) is open convenient for your schedule? - Selected Choice



Please indicate your level of awareness and utilization of the following statements

Field	I was unaware of this service	I was aware of this service but did not use it	I was aware of this service and used it
Academic Counseling (in-person)	18.83%	37.27%	43.90%
Academic Counseling (virtual)	42.80%	35.80%	21.40%
Student Support Assistants (in-person)	37.82%	37.39%	24.79%
Student Support Assistants (virtual)	51.84%	34.07%	14.10%
Career Counseling (in-person)	35.12%	42.53%	22.35%
Career Counseling (virtual)	47.85%	40.30%	11.85%
Financial Aid Counseling (in-person)	16.74%	42.21%	41.05%
Financial Aid Counseling (virtual)	35.44%	44.41%	20.15%
Mental Health Counseling (in-person)	39.80%	50.00%	10.20%
Mental Health Counseling (virtual)	47.26%	45.48%	7.26%
Personal Counseling (in-person)	42.01%	41.57%	16.42%
Personal Counseling (virtual)	50.00%	41.47%	8.53%
Transfer Services (in-person)	37.09%	45.99%	16.91%
Transfer Services (virtual)	45.28%	44.53%	10.19%
Housing Assistance/Emergency Sheltering (in-person)	60.00%	32.54%	7.46%
Housing Assistance/Emergency Sheltering (virtual)	63.32%	31.29%	5.39%
SNAP Benefits (in-person)	53.24%	37.46%	9.29%
SNAP Benefits (virtual)	58.81%	35.22%	5.97%
Transportation Assistance (in-person)	54.67%	35.85%	9.48%
Transportation Assistance (virtual)	58.96%	33.58%	7.46%
Disability Services (in-person)	42.35%	47.25%	10.40%
Disability Services (virtual)	47.89%	45.63%	6.48%
Tutoring Services (in-person)	15.01%	56.46%	28.53%
Tutoring Services (virtual)	24.40%	57.34%	18.26%
Childcare	38.40%	55.24%	6.35%
Computer Labs	13.15%	39.59%	47.27%
Food Pantry	29.10%	55.83%	15.07%
Information Commons	35.02%	40.24%	24.74%
Library	7.02%	33.92%	59.06%
Student Clubs	12.85%	63.66%	23.49%
Tax Preparation	55.59%	36.03%	8.38%
Welcome Center	12.48%	35.68%	51.84%

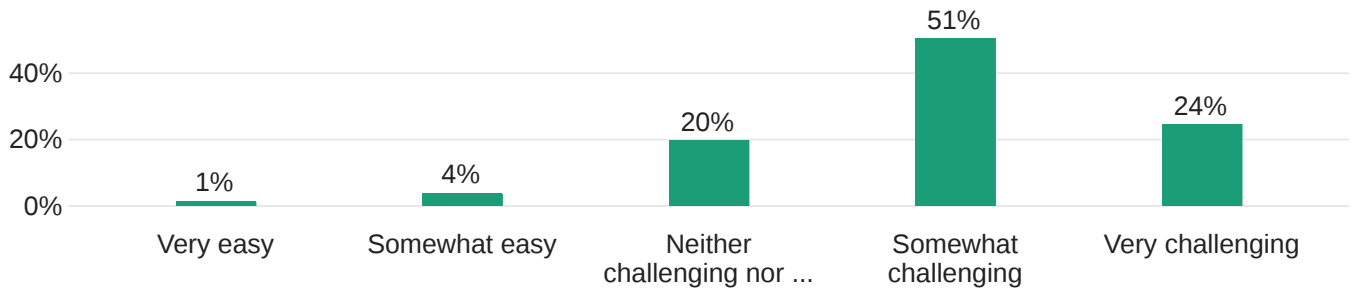
Computer Loan Program	0.00%	0.00%	0.00%
Office of Student Care Services	0.00%	0.00%	0.00%

Q13 - Please rate your level of satisfaction with each of the following campus services:

Field	Very dissatisfied	Dissatisfied	Neither satisfied nor dissatisfied	Satisfied	Very satisfied
Academic Counseling (in-person)	2	8	36	95	136
Academic Counseling (virtual)	1	2	14	45	60
Student Support Assistants (in-person)	0	2	14	43	72
Student Support Assistants (virtual)	1	0	9	19	48
Career Counseling (in-person)	0	1	13	41	68
Career Counseling (virtual)	1	0	8	20	37
Financial Aid Counseling (in-person)	3	9	33	72	112
Financial Aid Counseling (virtual)	2	1	16	38	56
Mental Health Counseling (in-person)	0	1	9	12	35
Mental Health Counseling (virtual)	0	0	5	10	22
Personal Counseling (in-person)	1	0	7	23	53
Personal Counseling (virtual)	0	0	7	14	24
Transfer Services (in-person)	1	4	16	34	37
Transfer Services (virtual)	0	1	9	20	25
Housing Assistance/Emergency Sheltering (in-person)	1	2	5	12	20
Housing Assistance/Emergency Sheltering (virtual)	0	1	3	7	16
SNAP Benefits (in-person)	1	1	9	13	28
SNAP Benefits (virtual)	0	1	4	7	22
Transportation Assistance (in-person)	0	2	6	18	23
Transportation Assistance (virtual)	2	1	4	13	18
Disability Services (in-person)	1	2	11	14	28
Disability Services (virtual)	1	1	5	8	18
Tutoring Services (in-person)	4	4	18	59	69
Tutoring Services (virtual)	4	5	25	30	32

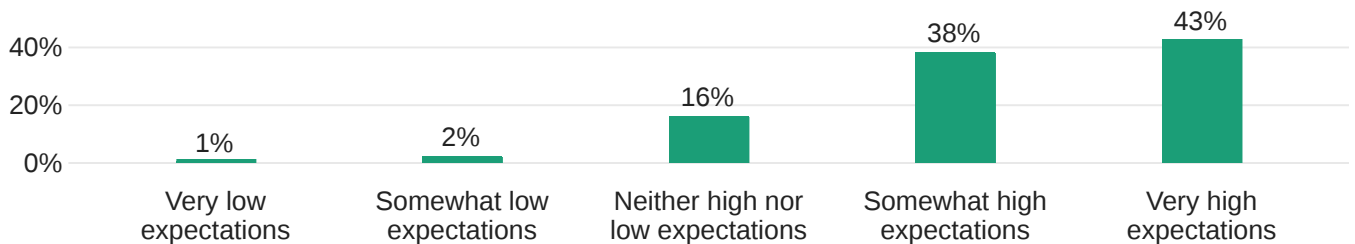
Childcare	1	1	6	12	16
Computer Labs	2	3	18	93	147
Food Pantry	4	1	17	27	34
Information Commons	2	0	15	52	72
Library	2	7	28	119	179
Student Clubs	2	3	16	54	61
Tax Preparation	0	0	3	22	21
Welcome Center	1	3	28	109	149
Computer Loan Program	0	0	0	0	0
Office of Student Care Services	0	0	0	0	0

How challenging do you find your courses?



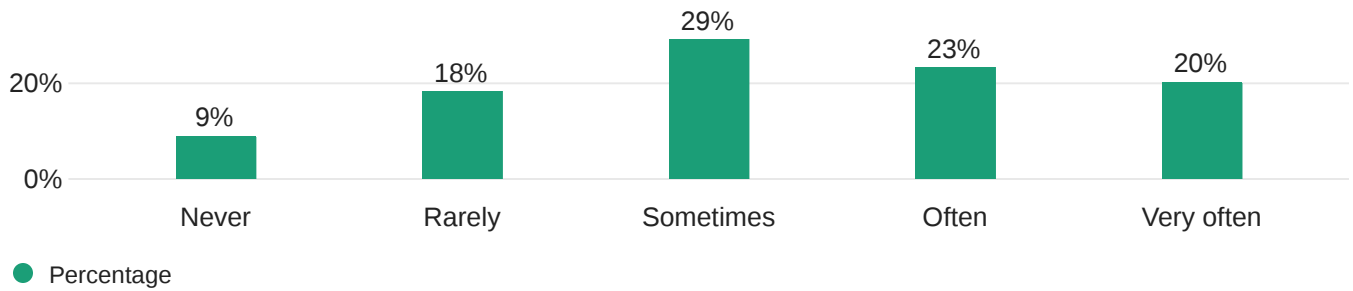
● Percentage

How would you characterize the academic expectations that faculty place on students?

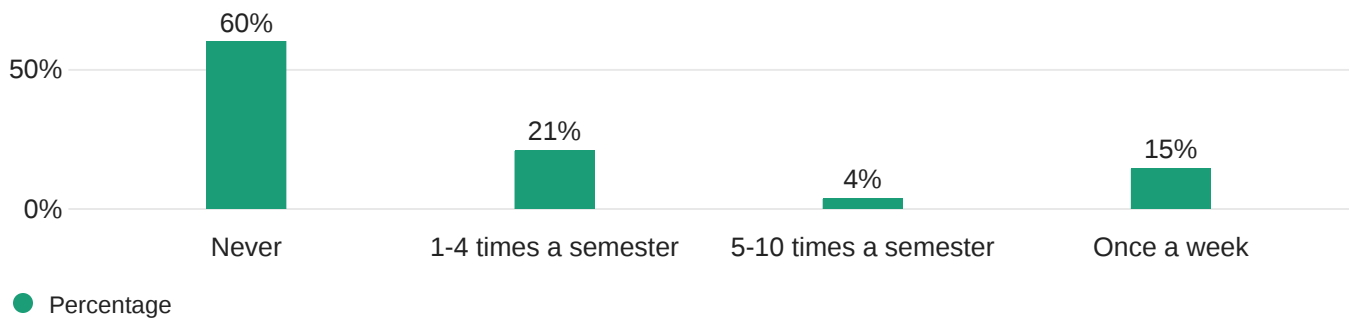


● Percentage

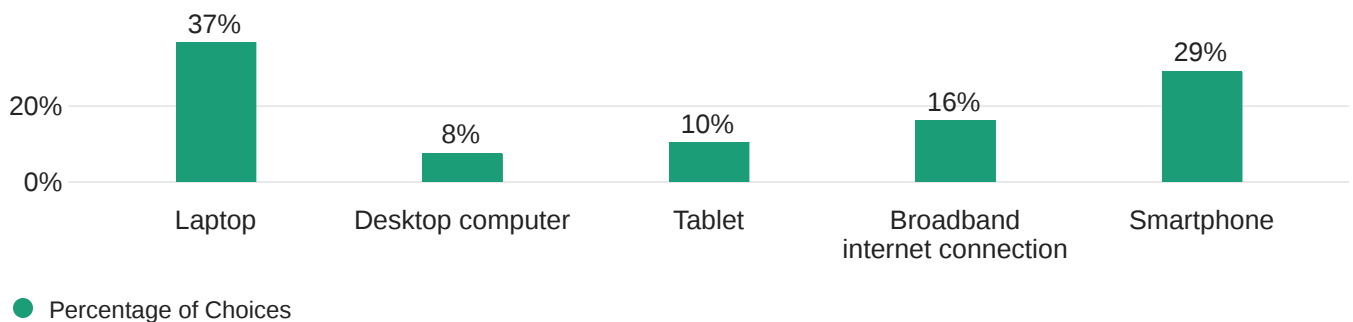
How often do faculty members encourage interaction with themselves outside of class?



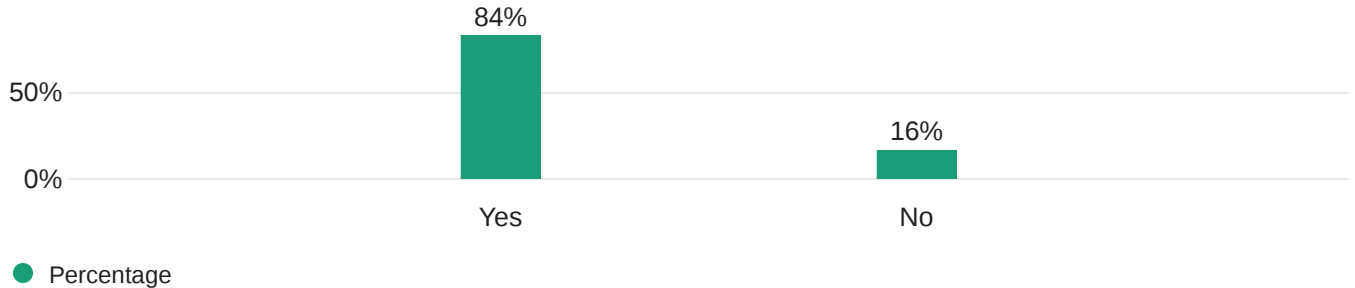
How often do you meet with your professors outside of class?



Which items below do you have access to at home in order to complete your coursework?



Do you find that there are enough spaces on campus to study, do homework, and work with classmates on projects outside of the classroom?



During the current academic year, how often have you engaged in each of the following:

Field	Never	Rarely	Occasionally	Frequently	Very frequently
Contributed to a class discussion	2.79%	6.51%	22.02%	27.44%	41.24%
Met with a professor outside of class time	37.88%	25.04%	18.86%	8.40%	9.83%
Received extra help from a professor, tutor or success coach	32.26%	22.15%	22.15%	10.11%	13.32%
Participated in an extra-curricular activity	52.01%	18.94%	11.56%	8.19%	9.31%
Discussed career or future plans with a professor or advisor	33.87%	18.87%	23.23%	11.45%	12.58%
Came prepared to class with all assignments completed	2.44%	2.92%	9.90%	31.98%	52.76%
Discussed concepts from class, outside of the classroom	15.24%	12.32%	26.42%	23.66%	22.37%
Worked on a group project for a class	23.09%	15.45%	20.49%	19.35%	21.63%
Made an in-class presentation	22.20%	16.37%	22.85%	17.99%	20.58%
Studied with other ECC students	29.06%	15.93%	19.87%	14.78%	20.36%