

Dear College Staff,

I'm excited to announce the creation of our newly established *Student System Support Center (SSSC)*, a dedicated space aimed at providing comprehensive assistance to our students with various technological needs. This initiative stems from the valuable feedback we've received from our students, and we're thrilled to respond by offering this vital support service.

The Student System Support Center is not just about addressing challenges; it's about empowering our students and laying the groundwork for their academic success. With this center, we aim to provide a solid foundation for students to navigate their academic journey seamlessly.

Our support services encompass a wide range of essential systems and technologies, including:

- Single-Sign-On (SSO) Authentication System
- Moodle Rooms
- Web Services
- Student Email
- Student Portals
- Wi-Fi
- Password Resets
- Teams
- College App
- Access to Degree Works
- Access to Online Payment
- Emergency Text Alerts Sign-Up

By offering assistance in these areas, we aim to ensure that our students have the necessary resources and support to thrive academically. Whether they need help accessing online resources, resetting passwords, or navigating through our various platforms, the Student System Support Center will assist them every step of the way.

I encourage you to spread the word about this new initiative among our students, faculty, and staff. Additionally, if you encounter any students in need of assistance with the mentioned systems, please direct them to the Student System Support Center for prompt and reliable support. The Center is located on the 3rd Floor next to CTLE (i.e. former MPT Window).

Thank you for your support in making this initiative a reality. Together, we're enhancing the student experience and fostering a culture of academic excellence.

Best regards,

Dr. Boakye